

SAP PM Template for Jira

User manual



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1.1 Introduction

SAP PM Template for Jira is a free Jira issue template for our JIRA2SAP™ ([SAP integration kit for Jira](#)) that connects with the SAP Plant Maintenance module and provides data synchronisation between Jira and SAP.

JIRA2SAP™ can be integrated with any SAP ERP module. Plant Maintenance, Customer Service, Quality Management, Cross-Application Time Sheet, SolMan, Production Planning, Materials Management, Human Capital Management, etc. It automates business processes, provides advanced analytics based on Jira and SAP data, and facilitates effective use of enterprise resources.

1.2 Functionality

SAP PM Template for Jira is a demo of how to create a plant maintenance project at the touch of a button.

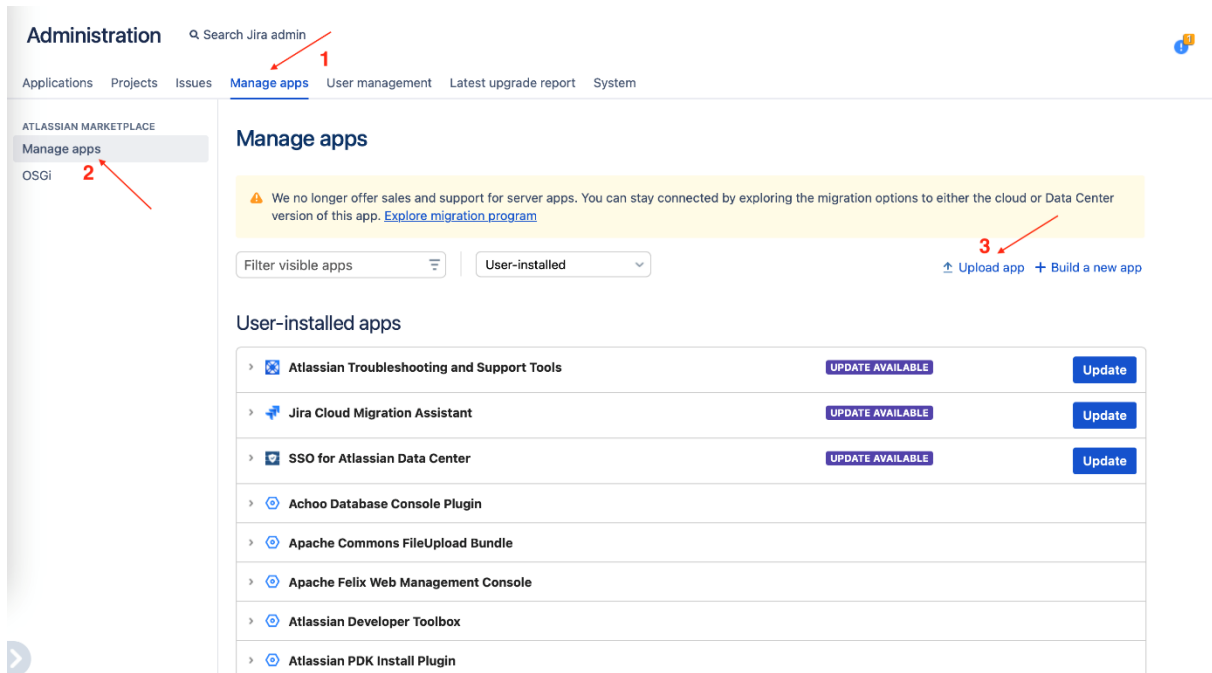
It shows one of the many ways you can use our JIRA2SAP™ product, including specific SAP related fields and an example workflow. For example, it can transfer a Jira issue to your SAP landscape via our connector if you select this option in the custom SAP field in the PM template for Jira.

2 UPLOADING THE TEMPLATE TO JIRA

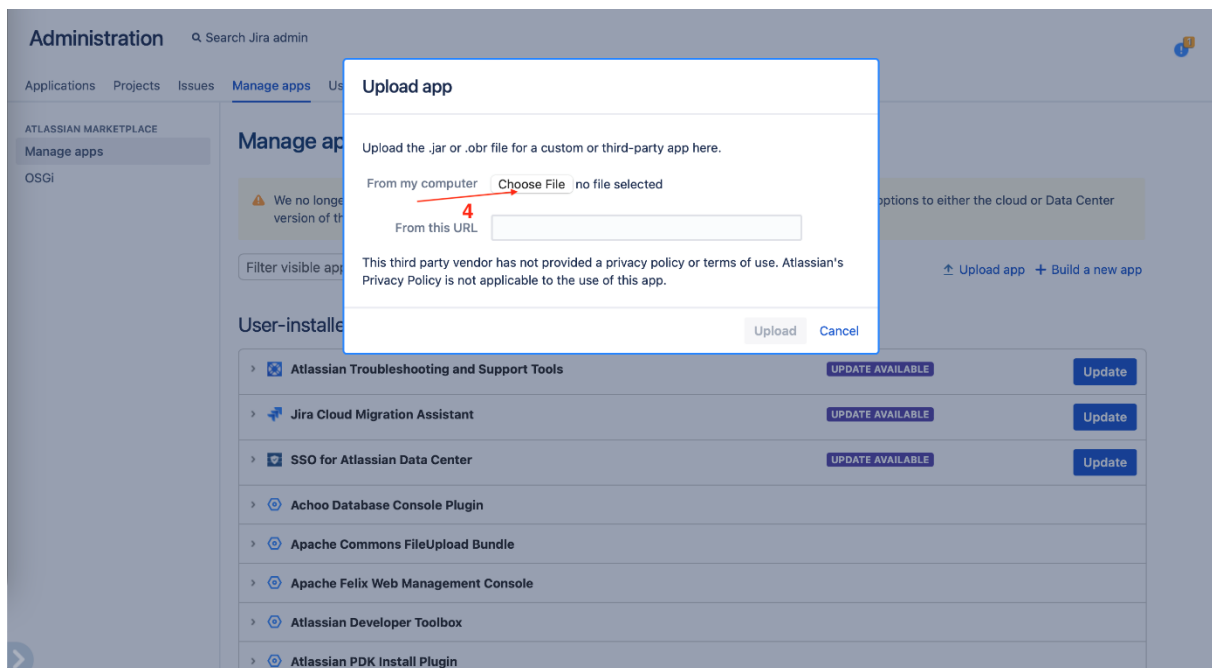
First, you need to download the template from Atlassian Marketplace. The .jar file name includes the SAP module name and the version.

To upload the file to Jira, follow these steps:

1. In the Administration section go to the Manage apps tab:



2. Choose the downloaded from the Atlassian Marketplace file and upload it to Jira:



Upload app

Upload the .jar or .obr file for a custom or third-party app here.

From my computer

From this URL

This third party vendor has not provided a privacy policy or terms of use. Atlassian's Privacy Policy is not applicable to the use of this app.

5

PM Template JIRA2SAP

This is a customer service example template for JIRA2SAP from Alpein Software.

No screenshots available	Version: 1.0.0 Vendor: Alpein Software App key: ch.alpeinsoft.templates.plant_maintenance	+ 8 of 8 modules enabled
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3 CREATING AN SAP PLANT MAINTENANCE PROJECT

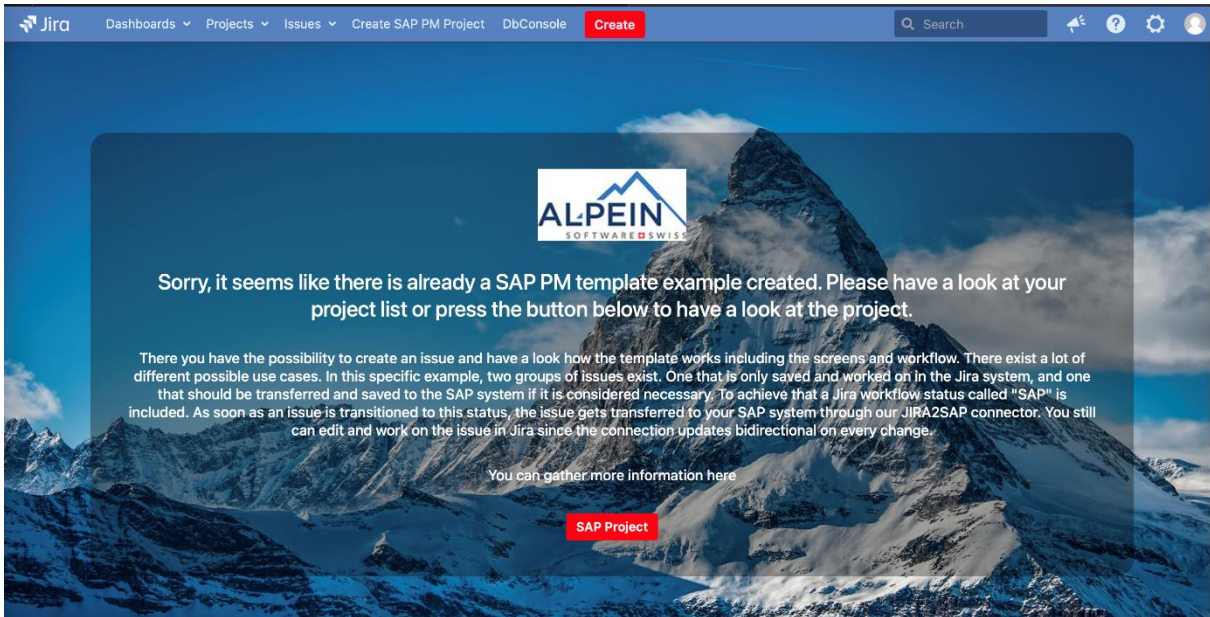
3.1 Creating a fully customised project

After the template uploading, you will see the Create SAP PM Project button in the top menu. Click it to create a project.



If the project has already been created, you will see the following screen. Click on the SAP Project red button to go to the project.

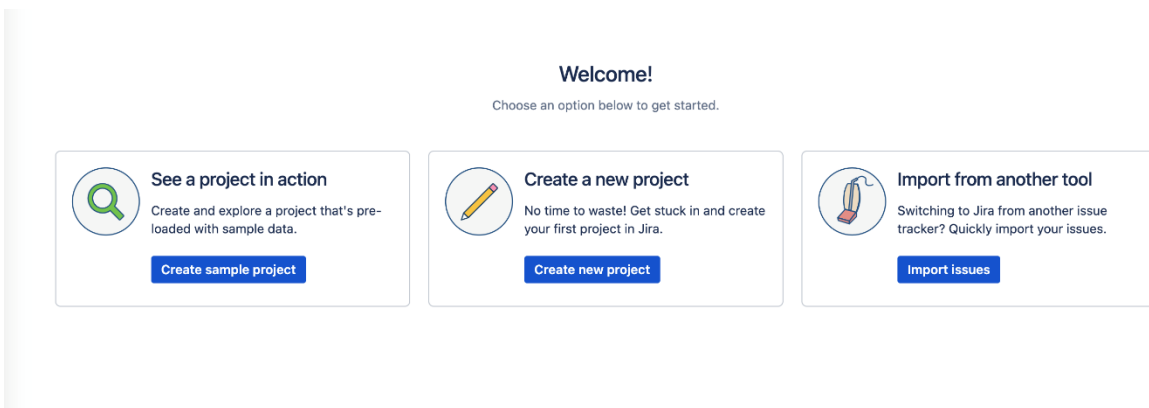
This project contains all the necessary SAP related fields that can be filled in when creating an issue.



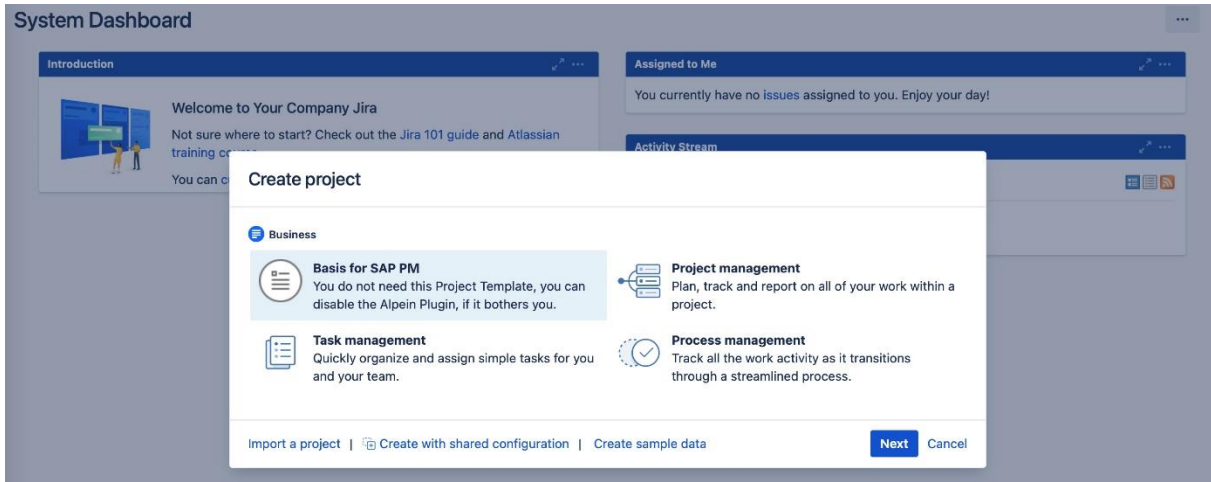
3.2 Creating a customisable project

For advanced users, it's possible to create a common Jira project and add some necessary SAP related fields instead of creating a project that contains all possible SAP related fields.

You can create a new project in Jira as you normally do (not through the special link in the top menu as described in the 3.1. Section).



Choose to create a Basis SAP PM project.

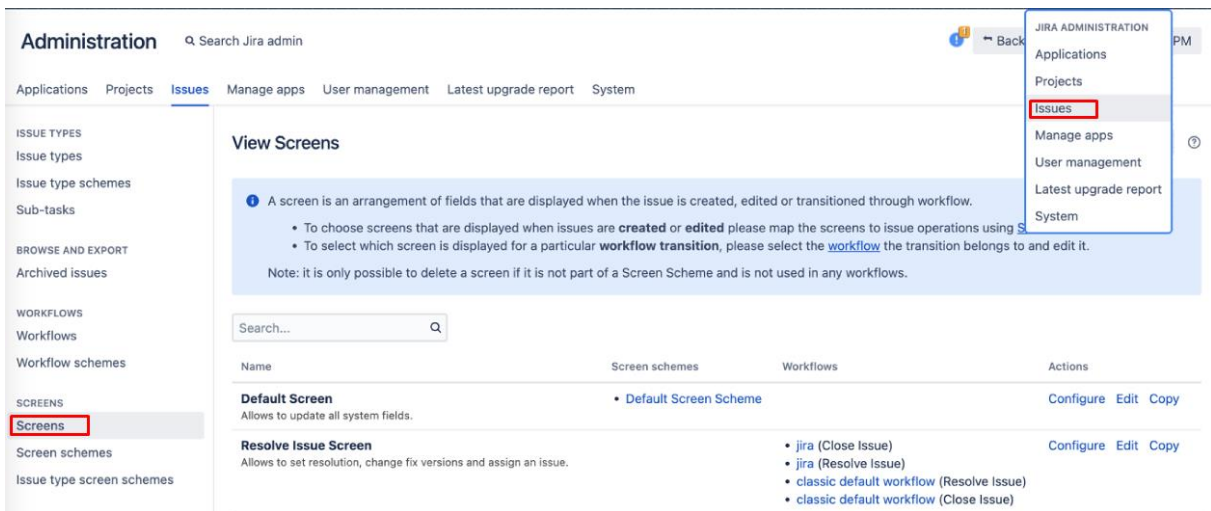


Enter details:

Name
Max. 80 characters.

Key ?
Max. 10 characters.

There will be no SAP related custom fields in the newly created project. You should add them using the Administration -> Issues -> Screens feature.



Edit the Default Screen:

Configure Screen Scheme — Default Screen Scheme

Associate an issue operation with a screen ?

USED BY 2 PROJECTS

i Please use the table and the form below to select which screen will be displayed for each issue operation. The *Default* entry is used to indicate which screen should be used for operations that do not have a specific mapping in this scheme.

To activate this screen scheme, map it to one or more issue types using an [Issue Type Screen Scheme](#) and then associate the Issue Type Screen Scheme with one or more projects.

Note: a screen scheme can only be deleted if it is not a default scheme and is not associated with any projects.

- [View all screen schemes](#)

Issue Operation	Screen	Actions
Default Used for all unmapped operations.	Default Screen	Edit

Applications Projects **Issues** Manage apps User management Latest upgrade report System

ISSUE TYPES
Issue types
Issue type schemes
Sub-tasks

BROWSE AND EXPORT
Archived issues

WORKFLOWS
Workflows
Workflow schemes

SCREENS
Screens
Screen schemes
Issue type screen schemes

FIELDS
Custom fields
System fields
Field configurations
Field configuration schemes
Custom fields optimizer

Configure Screen

USED BY 1 PROJECT

This page shows the way the fields are organised on **Default Screen** screen.

Note: when the screen is shown to the user only non-hidden fields that the user has permissions to edit will be actually displayed.

Field Tab

Field	Type	Show when empty
Summary	System field	<input type="checkbox"/>
Issue Type	System field	<input type="checkbox"/>
Security Level	System field	<input type="checkbox"/>
Priority	System field	<input type="checkbox"/>
Due Date	System field	<input type="checkbox"/>
Component/s	System field	<input type="checkbox"/>
Affects Version/s	System field	<input type="checkbox"/> ✕
Fix Version/s	System field	<input type="checkbox"/>
Assignee	System field	<input type="checkbox"/>
Reporter	System field	<input type="checkbox"/>

Add custom fields:

Field name ▼ Add

Baugruppe	Text Field (single line)
Beschreibung	Text Field (single line)
Beschreibung	Text Field (single line)
Codierung	Text Field (single line)
Codierung	Text Field (single line)
Equipment	Text Field (single line)

After the edits, new SAP related fields will be available when creating issues.

Create Issue Configure Fields

Visual
Text

Original Estimate (eg. 3w 4d 12h) ?
The original estimate of how much work is involved in resolving this issue.

Remaining Estimate (eg. 3w 4d 12h) ?
An estimate of how much work remains until this issue will be resolved.

Attachment

Drop files to attach, or browse.

Labels ▼
Begin typing to find and create labels or press down to select a suggested label.

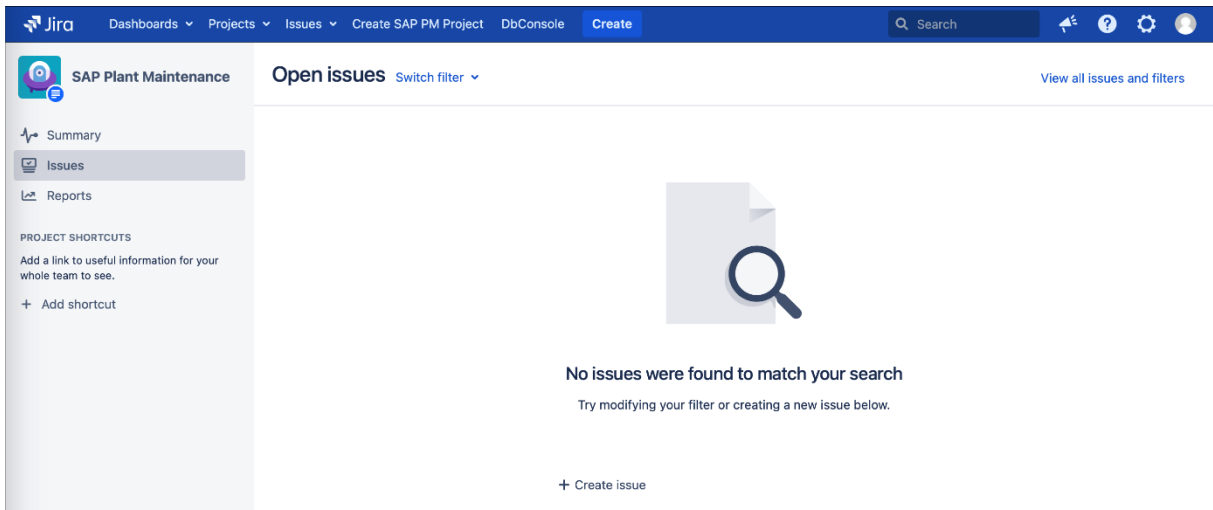
Auftrag

Beschreibung

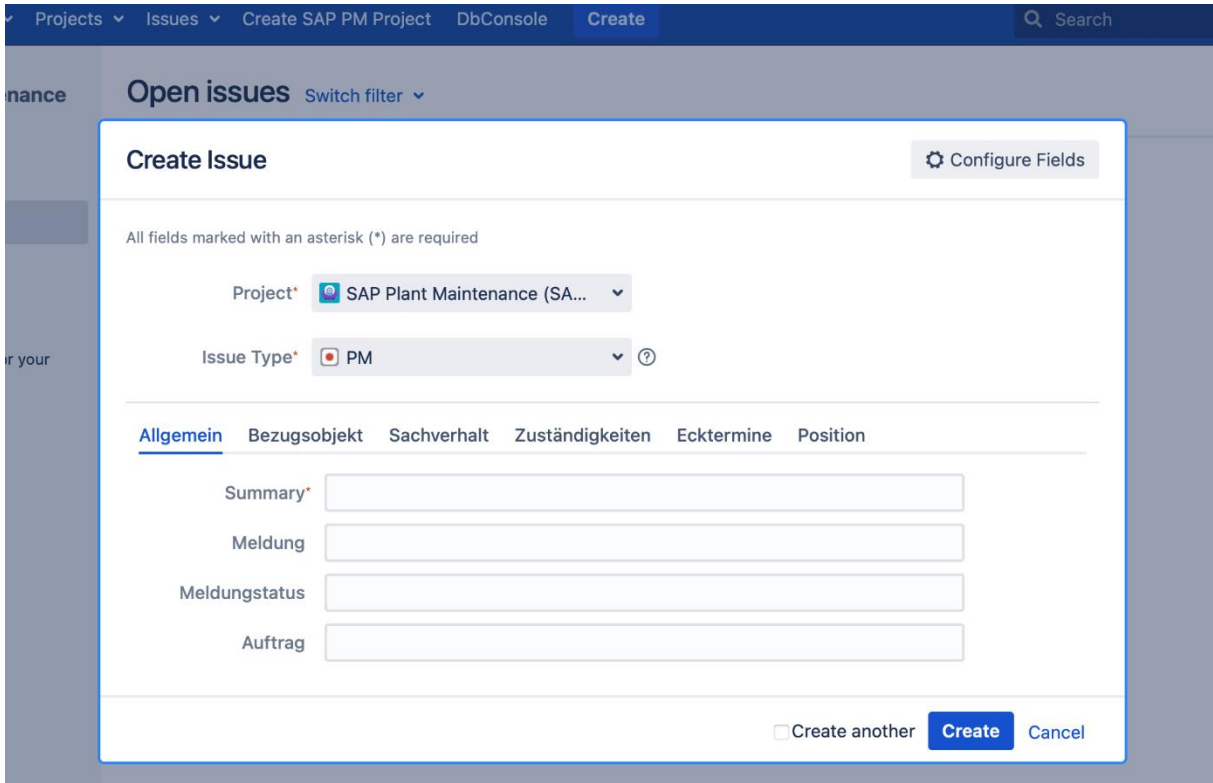
Create another **Create** Cancel

4 CREATING AN ISSUE

Go to the SAP Customer Service project to create an issue.



Fill in the necessary fields and finalise the issue creation.



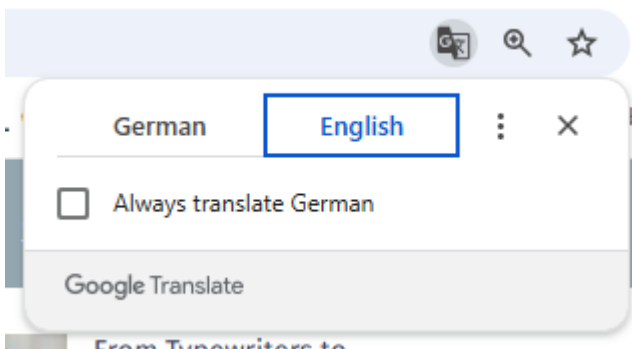
The fields mapped between Jira and SAP are transferred to SAP CS. Each time you update the issue in Jira, the data is synchronised with SAP.

5 TRANSLATION ISSUES

As most of our customers are German speaking, the field names in the templates are in German for your convenience. If you prefer English or another language, you can translate the fields directly when viewing them in your browser using the auto-translate feature:

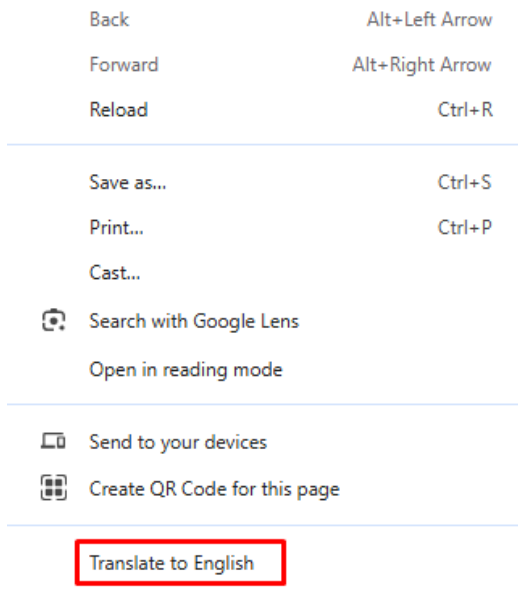
Google Chrome:

On the right of the address bar, select Translate:



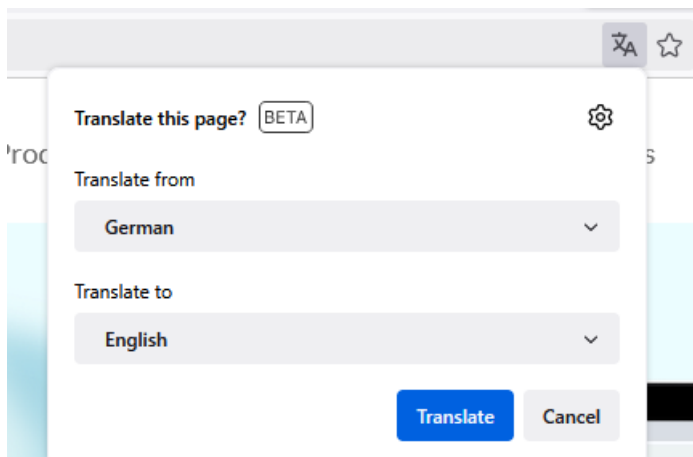
or

right-click anywhere on the page and select Translate to [Language]



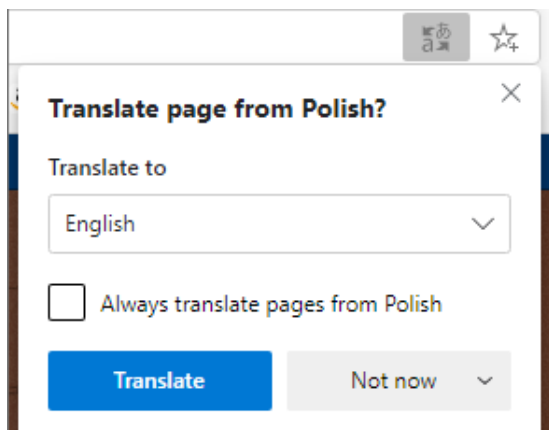
Firefox:

Click the translation icon in the top toolbar:



Edge:

Click on the translation icon in the address bar



Safari:

If the webpage can be translated, the Smart Search field displays the Translate button:

